

Department Child Support Services (DCSS)

Objective #219: Child Support – Arrearage

Collect Payments from at Least 70.90% of Cases With Arrears

Two-Year Schedule: FFY 20-21 to FFY 21-22

Final Report: FFY 21-22

(Federal Fiscal Years (FFY): October 1 - September 30)

Reporting Period: OCT 2020 - SEP 2021 (FFY 20-21).

FFY 2020-21 Goal: 70.90% (static)

Result: 77.06%

= 108.69% of goal (+8.69% excess)

Reporting Period: OCT 2021 - SEP 2022 (FFY 21-22).

FFY 2021-22 Goal: 70.90% (static)

Result: 68.60%

= 96.76% of goal (-3.24% shortfall)

Upcoming Reporting Period: OCT 2022 - SEP 2023 (FFY 22-23).

FFY 2022-23 Goal: 70.90% (static)

Progress: NOV 2022: 45.77%

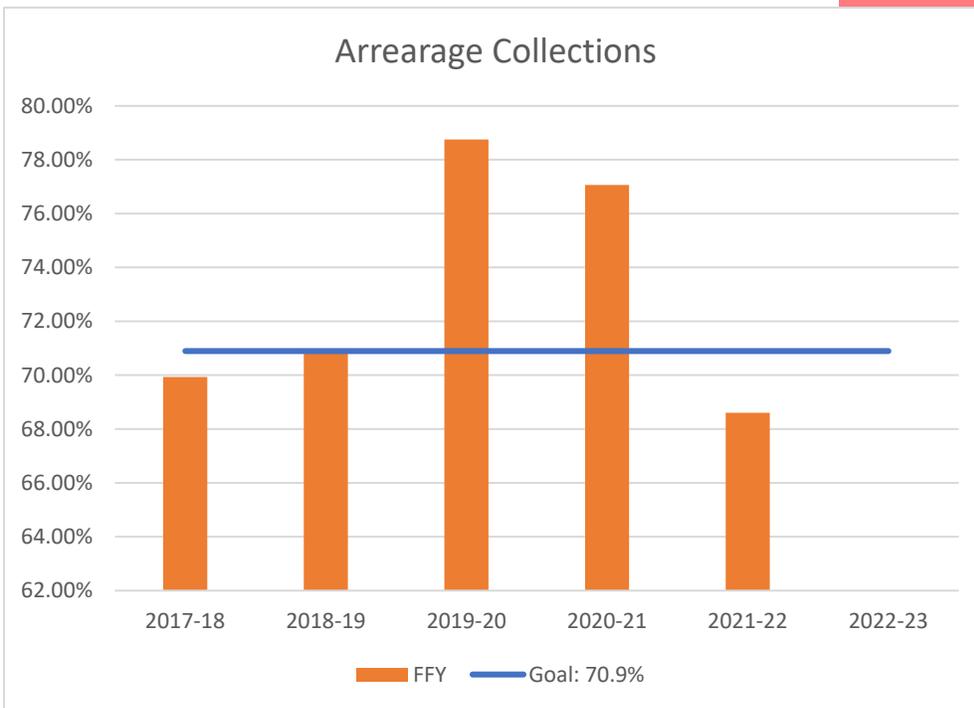
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Department of Child Support Services Federal Performance Measure Report

County: Santa Cruz

Collect Payments from at Least 70.9% of Cases With Arrears (Federal Fiscal Year, OCT-SEP)

Federal Fiscal Year (FFY): OCT 1 to SEP 30	Goal: 70.9% Annually	Year-End Annual Total	Relative Percentage Achievement of 70.9% Goal	Percent Shortfall	Percent Exceeded
2017-18	70.9%	69.93%	98.63%	-1.37%	
2018-19	70.9%	70.80%	99.86%	-0.14%	
2019-20	70.9%	78.75%	111.07%		11.07%
2020-21	70.9%	77.06%	108.69%		8.69%
2021-22	70.9%	68.60%	96.76%	-3.24%	
2022-23	70.9%				



Department of Child Support Services
Federal Performance Measure Report

FFY 2017-18 Goal: 70.90% (static)
Result: 69.93%
= 98.63% of goal (-1.37% shortfall)

County: Santa Cruz
Regional Counties All Counties
Federal Fiscal Year: 2018

Distributed Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2018 Monthly Performance Milestone* Goal = \$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly Total Distributed Collections (CS34 - Lines 4b + 4c + 8 + 11) ¹	\$1,074,006	\$1,148,638	\$1,026,230	\$1,093,026	\$1,049,341	\$1,186,785	\$1,262,652	\$1,292,871	\$1,293,834	\$1,217,717	\$1,217,713	\$1,102,883
Total Distributed Collections FFY 2018 YTD	\$1,074,006	\$2,222,644	\$3,248,874	\$4,341,900	\$5,391,241	\$6,578,026	\$7,840,678	\$9,133,549	\$10,427,384	\$11,645,101	\$12,862,815	\$13,965,698
Actual Distributed Collections FFY 2017 YTD	\$1,063,103	\$2,122,983	\$3,277,093	\$4,342,633	\$5,424,190	\$6,730,648	\$7,995,472	\$9,268,226	\$10,430,765	\$11,543,364	\$12,672,247	\$13,768,097
Percent of Current Support Collected	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2018 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Total amount of support distributed as current support during FFY (1257 line 25)	\$726,088	\$1,463,737	\$2,187,381	\$2,927,775	\$3,669,643	\$4,455,830	\$5,210,726	\$5,995,093	\$6,788,494	\$7,537,547	\$8,311,370	\$9,039,835
Total amount of current support due for FFY (1257 line 24)	\$1,089,016	\$2,193,316	\$3,294,985	\$4,387,888	\$5,505,690	\$6,613,743	\$7,716,502	\$8,837,442	\$9,960,054	\$11,039,613	\$12,115,591	\$13,230,238
Month-To-Month CS Percent Unadjusted**	66.67%	66.35%	64.96%	66.14%	65.22%	68.67%	67.04%	68.60%	69.77%	68.26%	70.06%	64.42%
Actual FFY 2018 Year-to-Date	66.67%	66.74%	66.39%	66.72%	66.65%	67.37%	67.53%	67.84%	68.16%	68.28%	68.60%	68.33%
Actual FFY 2017 Year-to-Date	64.11%	66.07%	67.05%	66.79%	66.55%	67.14%	66.83%	67.08%	67.22%	67.01%	67.23%	67.13%
Percent of Cases with Arreage Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2018 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases paying toward arrears during the FFY (1257 line 29)	1,666	1,947	2,099	2,269	2,395	2,533	2,626	2,738	2,820	2,877	2,947	3,035
Cases with arrears due during the FFY (1257 line 28)	3,802	3,879	3,946	4,002	4,070	4,114	4,145	4,185	4,219	4,269	4,308	4,340
Actual FFY 2018 Year-to-Date	43.82%	50.19%	53.19%	56.70%	58.85%	61.57%	63.35%	65.42%	66.84%	67.39%	68.41%	69.93%
Actual FFY 2017 Year-to-Date	43.99%	50.19%	54.45%	57.52%	60.09%	62.98%	64.78%	66.71%	68.34%	69.14%	70.00%	70.54%
Percent of Cases with Paternity Established	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2018 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Children in IV-D Cases With Pat Established or Acknowledged (Line 6)	3,136	3,179	3,249	3,313	3,355	3,391	3,426	3,465	3,510	3,546	3,606	3,629
Statewide Children With Pat Established (Line 10 + Line 16)	N/A	160	264	342	436	523	604	706	782	893	1,013	1,088
Statewide PEP 2018 Year-to-Date (Line 10 + (Line 5a - Previous Year OVR Data)	N/A%	83.77%	91.35%	85.50%	87.20%	85.60%	83.89%	86.31%	84.36%	87.29%	89.80%	100.18%
Statewide PEP 2017 Year-to-Date	N/A%	66.52%	97.28%	80.57%	78.64%	80.63%	82.54%	80.86%	83.83%	82.83%	84.20%	85.67%
IV-D PEP FFY 2018 Year-to-Date (Line 6/(Line 5a - Previous Year Line 5j))	93.08%	94.42%	95.95%	97.27%	98.97%	100.30%	101.81%	103.00%	103.72%	105.54%	106.25%	105.71%
IV-D PEP FFY 2017 Year-to-Date	92.94%	94.08%	95.83%	96.58%	98.49%	99.80%	101.22%	102.23%	103.35%	104.28%	105.53%	107.03%
Percent of Cases with a Child Support Order	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2018 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases open at the end of the month with support orders established (1257 line 2)	5,008	4,990	4,978	4,948	4,943	4,949	4,942	4,942	4,935	4,926	4,893	4,868
Cases open at the end of the month (1257 line 1)	5,391	5,368	5,370	5,356	5,362	5,371	5,350	5,361	5,353	5,350	5,338	5,342
Actual FFY 2018 Year-to-Date	92.90%	92.96%	92.70%	92.38%	92.19%	92.14%	92.37%	92.18%	92.19%	92.07%	91.66%	91.13%
Actual FFY 2017 Year-to-Date	93.20%	93.09%	93.06%	93.17%	92.99%	93.25%	93.48%	93.40%	93.15%	93.64%	93.34%	92.88%
Line 8a (SW Previous FFY Out-of-Wedlock Data from Office of Vital Records)	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	88	191	289	400	500	611	720	818	927	1,023	1,128	1,086

1. Please note that beginning with SFY 2009/10, the data includes Lines 4b, 4c, 8 and 11. Data for the previous years were compiled with Lines 4 and 8.
* The Monthly Performance Milestone represents the cumulative performance level that the LCSA believes is necessary in a given month in order to achieve the federal fiscal year performance goal at the end of the FFY.
Each monthly milestone should account for predictable cyclical trends which occur in given months, i.e. higher intercept collections during months in which personal income tax statements are filed, or lower collections during months of seasonal unemployment or the number of days available in a month to process payments.
** Monthly totals are not adjusted retroactively to reflect changes that occur due to changes in case management responsibility.

Department of Child Support Services
Federal Performance Measure Report

FFY 2018-19 Goal: 70.90% (static)
Result: 70.80%
= 99.86% of goal (-0.14% shortfall)

County: Santa Cruz
Regional Counties All Counties
Federal Fiscal Year: 2019

Distributed Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2019 Monthly Performance Milestone* Goal = \$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly Total Distributed Collections (CS34 - Lines 4b + 4c + 8 + 11) ¹	\$1,198,868	\$1,109,048	\$1,083,154	\$1,089,945	\$1,158,489	\$1,167,917	\$1,300,752	\$1,322,837	\$1,146,447	\$1,254,058	\$1,220,802	\$1,226,269
Total Distributed Collections FFY 2019 YTD	\$1,198,868	\$2,307,916	\$3,391,069	\$4,481,014	\$5,639,504	\$6,807,421	\$8,108,173	\$9,431,010	\$10,577,457	\$11,831,515	\$13,052,316	\$14,278,585
Actual Distributed Collections FFY 2018 YTD	\$1,074,006	\$2,222,644	\$3,248,874	\$4,341,900	\$5,391,241	\$6,578,026	\$7,840,678	\$9,133,549	\$10,427,384	\$11,645,101	\$12,862,815	\$13,965,698
Percent of Current Support Collected	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2019 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Total amount of support distributed as current support during FFY (1257 line 25)	\$777,856	\$1,531,605	\$2,276,294	\$3,032,594	\$3,800,417	\$4,575,906	\$5,355,268	\$6,163,619	\$6,937,558	\$7,716,158	\$8,470,021	\$9,207,876
Total amount of current support due for FFY (1257 line 24)	\$1,101,244	\$2,212,586	\$3,341,040	\$4,461,055	\$5,586,516	\$6,732,577	\$7,874,670	\$9,036,403	\$10,195,549	\$11,321,515	\$12,440,306	\$13,554,903
Month-To-Month CS Percent Unadjusted**	70.63%	67.47%	66.08%	66.85%	67.73%	67.18%	67.57%	68.49%	66.11%	69.15%	66.94%	65.60%
Actual FFY 2019 Year-to-Date	70.63%	69.22%	68.13%	67.98%	68.03%	67.97%	68.01%	68.21%	68.04%	68.15%	68.09%	67.93%
Actual FFY 2018 Year-to-Date	66.67%	66.74%	66.39%	66.72%	66.65%	67.37%	67.53%	67.84%	68.16%	68.28%	68.60%	68.33%
Percent of Cases with Arreage Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2019 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases paying toward arrears during the FFY (1257 line 29)	1,665	1,937	2,108	2,249	2,378	2,483	2,599	2,695	2,771	2,851	2,924	2,980
Cases with arrears due during the FFY (1257 line 28)	3,654	3,732	3,808	3,859	3,908	3,952	4,012	4,047	4,092	4,140	4,178	4,209
Actual FFY 2019 Year-to-Date	45.57%	51.90%	55.36%	58.28%	60.85%	62.83%	64.78%	66.59%	67.72%	68.86%	69.99%	70.80%
Actual FFY 2018 Year-to-Date	43.82%	50.19%	53.19%	56.70%	58.85%	61.57%	63.35%	65.42%	66.84%	67.39%	68.41%	69.93%
Percent of Cases with Paternity Established	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2019 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Children in IV-D Cases With Pat Established or Acknowledged (Line 6)	3,102	3,149	3,192	3,249	3,268	3,307	3,351	3,388	3,439	3,481	3,517	3,547
Statewide Children With Pat Established (Line 10 + Line 16)	N/A	143	266	363	428	494	567	665	756	841	926	1,001
Statewide PEP 2019 Year-to-Date (Line 6/(Line 5a - Previous Year OVR Data)	N/A%	79.89%	96.73%	100.00%	100.23%	93.74%	92.65%	92.88%	92.76%	93.55%	91.87%	92.17%
Statewide PEP 2018 Year-to-Date	N/A%	83.77%	91.35%	85.50%	87.20%	85.60%	83.89%	86.31%	84.36%	87.29%	89.80%	100.18%
IV-D PEP FFY 2019 Year-to-Date (Line 6/(Line 5a - Previous Year Line 5j))	95.42%	96.80%	96.87%	97.48%	97.52%	98.48%	99.55%	99.85%	101.00%	102.32%	103.29%	103.71%
IV-D PEP FFY 2018 Year-to-Date	93.08%	94.42%	95.95%	97.27%	98.97%	100.30%	101.81%	103.00%	103.72%	105.54%	106.25%	105.71%
Percent of Cases with a Child Support Order	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2019 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases open at the end of the month with support orders established (1257 line 2)	4,799	4,775	4,761	4,752	4,719	4,699	4,709	4,680	4,706	4,718	4,682	4,663
Cases open at the end of the month (1257 line 1)	5,282	5,282	5,266	5,261	5,220	5,169	5,154	5,144	5,172	5,176	5,141	5,146
Actual FFY 2019 Year-to-Date	90.86%	90.40%	90.41%	90.33%	90.40%	90.91%	91.37%	90.98%	90.99%	91.15%	91.07%	90.61%
Actual FFY 2018 Year-to-Date	92.90%	92.96%	92.70%	92.38%	92.19%	92.14%	92.37%	92.18%	92.19%	92.07%	91.66%	91.13%
Line 8a (SW Previous FFY Out-of-Wedlock Data from Office of Vital Records)	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	80	179	275	363	427	527	612	716	815	899	1,008	1,086

1. Please note that beginning with SFY 2009/10, the data includes Lines 4b, 4c, 8 and 11. Data for the previous years were compiled with Lines 4 and 8.
* The Monthly Performance Milestone represents the cumulative performance level that the LCSA believes is necessary in a given month in order to achieve the federal fiscal year performance goal at the end of the FFY.
Each monthly milestone should account for predictable cyclical trends which occur in given months, i.e. higher intercept collections during months in which personal income tax statements are filed, or lower collections during months of seasonal unemployment or the number of days available in a month to process payments.
** Monthly totals are not adjusted retroactively to reflect changes that occur due to changes in case management responsibility.

Department of Child Support Services
Federal Performance Measure Report

FFY 2019-20 Goal: 70.90% (static)

Result: 78.75%

= 111.07% of goal (+11.07% excess)

County: Santa Cruz
Regional Counties All Counties

Federal Fiscal Year: 2020

Distributed Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2020 Monthly Performance Milestone* Goal = \$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly Total Distributed Collections (CS34 - Lines 4b + 4c + 8 + 11) ¹	\$1,124,086	\$1,100,007	\$1,180,568	\$1,026,088	\$1,001,565	\$1,420,012	\$1,138,097	\$1,707,744	\$1,631,055	\$1,350,842	\$1,197,722	\$1,302,049
Total Distributed Collections FFY 2020 YTD	\$1,124,086	\$2,224,093	\$3,404,661	\$4,430,749	\$5,432,313	\$6,852,325	\$7,990,422	\$9,698,166	\$11,329,221	\$12,680,063	\$13,877,785	\$15,179,834
Actual Distributed Collections FFY 2019 YTD	\$1,198,868	\$2,307,916	\$3,391,069	\$4,481,014	\$5,639,504	\$6,807,421	\$8,108,173	\$9,431,010	\$10,577,457	\$11,831,515	\$13,052,316	\$14,278,585
Percent of Current Support Collected	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2020 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Total amount of support distributed as current support during FFY (1257 line 25)	\$753,863	\$1,475,095	\$2,241,123	\$2,972,366	\$3,705,965	\$4,476,061	\$5,196,390	\$5,990,013	\$6,755,356	\$7,529,338	\$8,250,121	\$9,031,502
Total amount of current support due for FFY (1257 line 24)	\$1,109,647	\$2,221,808	\$3,339,235	\$4,440,253	\$5,571,623	\$6,730,140	\$7,857,748	\$8,970,137	\$10,109,264	\$11,183,547	\$12,261,585	\$13,412,056
Month-To-Month CS Percent Unadjusted**	67.94%	64.54%	67.96%	65.66%	64.57%	66.41%	62.64%	69.61%	67.11%	68.54%	66.86%	69.63%
Actual FFY 2020 Year-to-Date	67.94%	66.39%	67.11%	66.94%	66.52%	66.51%	66.13%	66.78%	66.82%	67.33%	67.28%	67.34%
Actual FFY 2019 Year-to-Date	70.63%	69.22%	68.13%	67.98%	68.03%	67.97%	68.01%	68.21%	68.04%	68.15%	68.09%	67.93%
Percent of Cases with Arreage Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2020 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases paying toward arrears during the FFY (1257 line 29)	1,525	1,754	1,970	2,101	2,235	2,339	2,423	2,729	2,893	3,015	3,121	3,213
Cases with arrears due during the FFY (1257 line 28)	3,541	3,598	3,666	3,729	3,791	3,835	3,870	3,925	3,970	4,002	4,034	4,080
Actual FFY 2020 Year-to-Date	43.07%	48.75%	53.74%	56.34%	58.96%	60.99%	62.61%	69.53%	72.87%	75.34%	77.37%	78.75%
Actual FFY 2019 Year-to-Date	45.57%	51.90%	55.36%	58.28%	60.85%	62.83%	64.78%	66.59%	67.72%	68.86%	69.99%	70.80%
Percent of Cases with Paternity Established	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2020 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Children in IV-D Cases With Pat Established or Acknowledged (Line 6)	2,985	3,013	3,068	3,107	3,165	3,213	3,237	3,275	3,291	3,317	3,341	3,361
Statewide Children With Pat Established (Line 10 + Line 16)	N/A	190	272	332	416	505	574	628	715	818	893	968
Statewide PEP 2020 Year-to-Date (Line 10 + Line 16) / Line 8a - Previous Year OVR Data	N/A%	106.74%	104.21%	95.40%	96.74%	96.01%	93.94%	88.33%	89.82%	89.79%	89.30%	91.41%
Statewide PEP 2019 Year-to-Date	N/A%	79.89%	96.73%	100.00%	100.23%	93.74%	92.65%	92.88%	92.76%	93.55%	91.87%	92.17%
IV-D PEP FFY 2020 Year-to-Date (Line 6/(Line 5a - Previous Year Line 5))	91.54%	91.72%	93.00%	93.22%	95.68%	97.60%	98.75%	99.60%	99.55%	99.55%	100.51%	100.54%
IV-D PEP FFY 2019 Year-to-Date	95.42%	96.80%	96.87%	97.48%	97.52%	98.48%	99.55%	99.85%	101.00%	102.32%	103.29%	103.71%
Percent of Cases with a Child Support Order	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2020 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases open at the end of the month with support orders established (1257 line 2)	4,637	4,614	4,605	4,595	4,605	4,596	4,580	4,572	4,544	4,545	4,500	4,464
Cases open at the end of the month (1257 line 1)	5,130	5,114	5,112	5,095	5,114	5,111	5,076	5,054	4,995	4,974	4,906	4,863
Actual FFY 2020 Year-to-Date	90.39%	90.22%	90.08%	90.19%	90.05%	89.92%	90.23%	90.46%	90.97%	91.38%	91.72%	91.80%
Actual FFY 2019 Year-to-Date	90.86%	90.40%	90.41%	90.33%	90.40%	90.91%	91.37%	90.98%	90.99%	91.15%	91.07%	90.61%
Line 8a (SW Previous FFY Out-of-Wedlock Data from Office of Vital Records)	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	100	178	261	348	430	526	611	711	796	911	1,000	1,059

1. Please note that beginning with SFY 2009/10, the data includes Lines 4b, 4c, 8 and 11. Data for the previous years were compiled with Lines 4 and 8.
 * The Monthly Performance Milestone represents the cumulative performance level that the LCSA believes is necessary in a given month in order to achieve the federal fiscal year performance goal at the end of the FFY.
 Each monthly milestone should account for predictable cyclical trends which occur in given months, i.e. higher intercept collections during months in which personal income tax statements are filed, or lower collections during months of seasonal unemployment or the number of days available in a month to process payments.
 ** Monthly totals are not adjusted retroactively to reflect changes that occur due to changes in case management responsibility.

Department of Child Support Services
Federal Performance Measure Report

FFY 2020-21 Goal: 70.90% (static)
Result: 77.06%
= 108.69% of goal (+8.69% excess)

County: Santa Cruz
Regional Counties All Counties

Federal Fiscal Year: 2021

Distributed Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2021 Monthly Performance Milestone* Goal = \$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly Total Distributed Collections (CS34 - Lines 4b + 4c + 8 + 11) ¹	\$1,196,523	\$1,099,959	\$1,411,804	\$1,019,646	\$1,003,866	\$1,305,681	\$1,394,380	\$1,243,188	\$1,516,280	\$1,179,365	\$1,130,160	\$1,175,873
Total Distributed Collections FFY 2021 YTD	\$1,196,523	\$2,296,482	\$3,708,286	\$4,727,932	\$5,731,799	\$7,037,480	\$8,431,860	\$9,675,048	\$11,191,327	\$12,370,692	\$13,500,852	\$14,676,725
Actual Distributed Collections FFY 2020 YTD	\$1,124,086	\$2,224,093	\$3,404,661	\$4,430,749	\$5,432,313	\$6,852,325	\$7,990,422	\$9,698,166	\$11,329,221	\$12,680,063	\$13,877,785	\$15,179,834
Percent of Current Support Collected	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2021 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Total amount of support distributed as current support during FFY (1257 line 25)	\$754,148	\$1,467,524	\$2,278,678	\$2,982,351	\$3,714,475	\$4,487,584	\$5,276,647	\$6,028,542	\$6,821,968	\$7,545,612	\$8,248,912	\$8,963,340
Total amount of current support due for FFY (1257 line 24)	\$1,102,655	\$2,213,915	\$3,333,050	\$4,441,638	\$5,591,083	\$6,703,599	\$7,827,907	\$8,940,864	\$10,037,527	\$11,112,854	\$12,172,956	\$13,213,234
Month-To-Month CS Percent Unadjusted**	68.39%	64.37%	72.32%	63.08%	63.91%	68.61%	70.05%	66.15%	71.16%	67.27%	66.39%	67.97%
Actual FFY 2021 Year-to-Date	68.39%	66.29%	68.37%	67.15%	66.44%	66.94%	67.41%	67.43%	67.96%	67.90%	67.76%	67.84%
Actual FFY 2020 Year-to-Date	67.94%	66.39%	67.11%	66.94%	66.52%	66.51%	66.13%	66.78%	66.82%	67.33%	67.28%	67.34%
Percent of Cases with Arreage Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2021 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases paying toward arrears during the FFY (1257 line 29)	1,575	1,895	2,148	2,263	2,353	2,499	2,612	2,697	2,798	2,875	2,933	2,987
Cases with arrears due during the FFY (1257 line 28)	3,366	3,454	3,522	3,573	3,633	3,683	3,717	3,756	3,790	3,828	3,851	3,876
Actual FFY 2021 Year-to-Date	46.79%	54.86%	60.99%	63.34%	64.77%	67.85%	70.27%	71.81%	73.83%	75.10%	76.16%	77.06%
Actual FFY 2020 Year-to-Date	43.07%	48.75%	53.74%	56.34%	58.96%	60.99%	62.61%	69.53%	72.87%	75.34%	77.37%	78.75%
Percent of Cases with Paternity Established	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2021 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Children in IV-D Cases With Pat Established or Acknowledged (Line 6)	2,800	2,826	2,862	2,907	2,933	2,965	2,997	3,015	3,051	3,082	3,111	3,128
Statewide Children With Pat Established (Line 10 + Line 16)	N/A	155	259	329	392	450	553	607	698	808	879	961
Statewide PEP 2021 Year-to-Date (Line 10 + Line 16) / Line 8a - Previous Year OVR Data	N/A%	92.81%	104.02%	96.20%	95.61%	90.73%	94.85%	88.87%	89.95%	92.55%	90.90%	94.49%
Statewide PEP 2020 Year-to-Date	N/A%	106.74%	104.21%	95.40%	96.74%	96.01%	93.94%	88.33%	89.82%	89.79%	89.30%	91.41%
IV-D PEP FFY 2021 Year-to-Date (Line 6/(Line 5a - Previous Year Line 5j))	87.36%	88.17%	88.63%	89.78%	89.31%	89.90%	91.48%	92.26%	95.37%	96.55%	98.36%	99.18%
IV-D PEP FFY 2020 Year-to-Date	91.54%	91.72%	93.00%	93.22%	95.68%	97.60%	98.75%	99.60%	99.55%	99.55%	100.51%	100.54%
Percent of Cases with a Child Support Order	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2021 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases open at the end of the month with support orders established (1257 line 2)	4,453	4,427	4,420	4,412	4,404	4,394	4,386	4,380	4,371	4,345	4,297	4,271
Cases open at the end of the month (1257 line 1)	4,843	4,815	4,813	4,838	4,824	4,812	4,798	4,790	4,778	4,741	4,696	4,642
Actual FFY 2021 Year-to-Date	91.95%	91.94%	91.83%	91.19%	91.29%	91.31%	91.41%	91.44%	91.48%	91.65%	91.50%	92.01%
Actual FFY 2020 Year-to-Date	90.39%	90.22%	90.08%	90.19%	90.05%	89.92%	90.23%	90.46%	90.97%	91.38%	91.72%	91.80%
Line 8a (SW Previous FFY Out-of-Wedlock Data from Office of Vital Records)	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	89	167	249	342	410	496	583	683	776	873	967	1,017

1. Please note that beginning with SFY 2009/10, the data includes Lines 4b, 4c, 8 and 11. Data for the previous years were compiled with Lines 4 and 8.

* The Monthly Performance Milestone represents the cumulative performance level that the LCSA believes is necessary in a given month in order to achieve the federal fiscal year performance goal at the end of the FFY.

** Monthly totals are not adjusted retroactively to reflect changes that occur due to changes in case management responsibility.

Department of Child Support Services
Federal Performance Measure Report

FFY 2021-22 Goal: 70.90% (static)

Result: 68.60%

= 96.76% of goal (-3.24% shortfall)

County: Santa Cruz
Regional Counties All Counties

Federal Fiscal Year: 2022

Distributed Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2022 Monthly Performance Milestone* Goal = \$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly Total Distributed Collections (CS34 - Lines 4b + 4c + 8 + 11) ¹	\$1,065,584	\$1,136,165	\$1,090,331	\$937,161	\$952,830	\$1,167,646	\$1,101,133	\$1,161,648	\$1,082,231	\$1,062,622	\$1,374,790	\$986,771
Total Distributed Collections FFY 2022 YTD	\$1,065,584	\$2,201,749	\$3,292,080	\$4,229,241	\$5,182,071	\$6,349,717	\$7,450,850	\$8,612,497	\$9,694,729	\$10,757,351	\$12,132,141	\$13,118,911
Actual Distributed Collections FFY 2021 YTD	\$1,196,523	\$2,296,482	\$3,708,286	\$4,727,932	\$5,731,799	\$7,037,480	\$8,431,860	\$9,675,048	\$11,191,327	\$12,370,692	\$13,500,852	\$14,676,725
Percent of Current Support Collected	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2022 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Total amount of support distributed as current support during FFY (1257 line 25)	\$657,984	\$1,330,371	\$1,999,244	\$2,630,765	\$3,263,737	\$3,948,819	\$4,634,574	\$5,326,931	\$6,004,802	\$6,668,261	\$7,363,159	\$8,034,899
Total amount of current support due for FFY (1257 line 24)	\$1,055,393	\$2,114,099	\$3,157,678	\$4,192,366	\$5,235,186	\$6,283,448	\$7,343,379	\$8,411,322	\$9,488,760	\$10,546,929	\$11,598,909	\$12,672,362
Month-To-Month CS Percent Unadjusted**	62.34%	63.41%	63.59%	60.65%	60.53%	65.71%	63.96%	64.07%	63.34%	62.90%	65.51%	63.79%
Actual FFY 2022 Year-to-Date	62.34%	62.93%	63.31%	62.75%	62.34%	62.84%	63.11%	63.33%	63.28%	63.22%	63.48%	63.40%
Actual FFY 2021 Year-to-Date	68.39%	66.29%	68.37%	67.15%	66.44%	66.94%	67.41%	67.43%	67.96%	67.90%	67.76%	67.84%
Percent of Cases with Arreage Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2022 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases paying toward arrears during the FFY (1257 line 29)	1,282	1,570	1,765	1,877	1,996	2,122	2,219	2,308	2,378	2,441	2,489	2,537
Cases with arrears due during the FFY (1257 line 28)	3,222	3,301	3,358	3,400	3,435	3,492	3,537	3,567	3,617	3,642	3,672	3,698
Actual FFY 2022 Year-to-Date	39.79%	47.56%	52.56%	55.21%	58.11%	60.77%	62.74%	64.70%	65.75%	67.02%	67.78%	68.60%
Actual FFY 2021 Year-to-Date	46.79%	54.86%	60.99%	63.34%	64.77%	67.85%	70.27%	71.81%	73.83%	75.10%	76.16%	77.06%
Percent of Cases with Paternity Established	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2022 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Children in IV-D Cases With Pat Established or Acknowledged (Line 6)	2,653	2,692	2,721	2,738	2,776	2,822	2,847	2,913	2,956	2,988	3,025	3,049
Statewide Children With Pat Established (Line 10 + Line 16)	N/A	145	208	270	319	447	507	566	683	751	819	925
Statewide PEP 2022 Year-to-Date (Line 10 + Line 16) / Line 8a - Previous Year OVR Data	N/A%	84.30%	81.89%	80.84%	76.32%	87.30%	86.96%	84.86%	89.16%	88.04%	87.69%	93.72%
Statewide PEP 2021 Year-to-Date	N/A%	92.81%	104.02%	96.20%	95.61%	90.73%	94.85%	88.87%	89.95%	92.55%	90.90%	94.49%
IV-D PEP FFY 2022 Year-to-Date (Line 6/(Line 5a - Previous Year Line 5))	88.52%	89.94%	90.76%	89.83%	91.17%	92.62%	93.56%	95.41%	96.26%	97.68%	98.92%	100.89%
IV-D PEP FFY 2021 Year-to-Date	87.36%	88.17%	88.63%	89.78%	89.31%	89.90%	91.48%	92.26%	95.37%	96.55%	98.36%	99.18%
Percent of Cases with a Child Support Order	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2022 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases open at the end of the month with support orders established (1257 line 2)	4,259	4,255	4,242	4,219	4,215	4,217	4,220	4,229	4,230	4,216	4,181	4,148
Cases open at the end of the month (1257 line 1)	4,646	4,647	4,636	4,617	4,639	4,658	4,663	4,684	4,693	4,689	4,674	4,645
Actual FFY 2022 Year-to-Date	91.67%	91.56%	91.50%	91.38%	90.86%	90.53%	90.50%	90.29%	90.13%	89.91%	89.45%	89.30%
Actual FFY 2021 Year-to-Date	91.95%	91.94%	91.83%	91.19%	91.29%	91.31%	91.41%	91.44%	91.48%	91.65%	91.50%	92.01%
Line 8a (SW Previous FFY Out-of-Wedlock Data from Office of Vital Records)	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	95	172	254	334	418	512	583	667	766	853	934	987

1. Please note that beginning with SFY 2009/10, the data includes Lines 4b, 4c, 8 and 11. Data for the previous years were compiled with Lines 4 and 8.
 * The Monthly Performance Milestone represents the cumulative performance level that the LCSA believes is necessary in a given month in order to achieve the federal fiscal year performance goal at the end of the FFY.
 Each monthly milestone should account for predictable cyclical trends which occur in given months, i.e. higher intercept collections during months in which personal income tax statements are filed, or lower collections during months of seasonal unemployment or the number of days available in a month to process payments.
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Department of Child Support Services
Federal Performance Measure Report

FFY 2022-23 Goal: 70.90% (static)
Progress (NOV 2022): 45.77%

County: Santa Cruz
Regional Counties All Counties
Federal Fiscal Year: 2023

Distributed Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2023 Monthly Performance Milestone* Goal = \$	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Monthly Total Distributed Collections (CS34 - Lines 4b + 4c + 8 + 11) ¹	\$1,009,738	\$1,058,742	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total Distributed Collections FFY 2023 YTD	\$1,009,738	\$2,068,479	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Actual Distributed Collections FFY 2022 YTD	\$1,065,584	\$2,201,749	\$3,292,080	\$4,229,241	\$5,182,071	\$6,349,717	\$7,450,850	\$8,612,497	\$9,694,729	\$10,757,351	\$12,132,141	\$13,118,911
Percent of Current Support Collected	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2023 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Total amount of support distributed as current support during FFY (1257 line 25)	\$676,546	\$1,355,895	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Total amount of current support due for FFY (1257 line 24)	\$1,059,385	\$2,113,847	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Month-To-Month CS Percent Unadjusted**	63.86%	64.10%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Actual FFY 2023 Year-to-Date	63.86%	64.14%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Actual FFY 2022 Year-to-Date	62.34%	62.93%	63.31%	62.75%	62.34%	62.84%	63.11%	63.33%	63.28%	63.22%	63.48%	63.40%
Percent of Cases with Arreage Collections	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2023 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases paying toward arrears during the FFY (1257 line 29)	1,235	1,461	-	-	-	-	-	-	-	-	-	-
Cases with arrears due during the FFY (1257 line 28)	3,117	3,192	-	-	-	-	-	-	-	-	-	-
Actual FFY 2023 Year-to-Date	39.62%	45.77%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Actual FFY 2022 Year-to-Date	39.79%	47.56%	52.56%	55.21%	58.11%	60.77%	62.74%	64.70%	65.75%	67.02%	67.78%	68.60%
Percent of Cases with Paternity Established	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2023 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Children in IV-D Cases With Pat Established or Acknowledged (Line 6)	2,657	2,693	-	-	-	-	-	-	-	-	-	-
Statewide Children With Pat Established (Line 10 + Line 16)	N/A	203	-	-	-	-	-	-	-	-	-	-
Statewide PEP 2023 Year-to-Date (Line 10 + Line 16) / Line 8a - Previous Year OVR Data	N/A%	133.55%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Statewide PEP 2022 Year-to-Date	N/A%	84.30%	81.89%	80.84%	76.32%	87.30%	86.96%	84.86%	89.16%	88.04%	87.69%	93.72%
IV-D PEP FFY 2023 Year-to-Date (Line 6/(Line 5a - Previous Year Line 5))	93.20%	93.80%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
IV-D PEP FFY 2022 Year-to-Date	88.52%	89.94%	90.76%	89.83%	91.17%	92.62%	93.56%	95.41%	96.26%	97.68%	98.92%	100.89%
Percent of Cases with a Child Support Order	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
FFY 2023 Monthly Performance Milestone* Goal = %	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Cases open at the end of the month with support orders established (1257 line 2)	4,122	4,125	-	-	-	-	-	-	-	-	-	-
Cases open at the end of the month (1257 line 1)	4,635	4,644	-	-	-	-	-	-	-	-	-	-
Actual FFY 2023 Year-to-Date	88.93%	88.82%	-%	-%	-%	-%	-%	-%	-%	-%	-%	-%
Actual FFY 2022 Year-to-Date	91.67%	91.56%	91.50%	91.38%	90.86%	90.53%	90.50%	90.29%	90.13%	89.91%	89.45%	89.30%
Line 8a (SW Previous FFY Out-of-Wedlock Data from Office of Vital Records)	1st Quarter			2nd Quarter			3rd Quarter			4th Quarter		
	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
	83	152	233	317	393	466	555	639	735	820	903	0

1. Please note that beginning with SFY 2009/10, the data includes Lines 4b, 4c, 8 and 11. Data for the previous years were compiled with Lines 4 and 8.
* The Monthly Performance Milestone represents the cumulative performance level that the LCSA believes is necessary in a given month in order to achieve the federal fiscal year performance goal at the end of the FFY.
Each monthly milestone should account for predictable cyclical trends which occur in given months, i.e. higher intercept collections during months in which personal income tax statements are filed, or lower collections during months of seasonal unemployment or the number of days available in a month to process payments.
** Monthly totals are not adjusted retroactively to reflect changes that occur due to changes in case management responsibility.